



Club OTA Points app FAQ

Q: Does the Club OTA app cost anything?

A: No, the OTA app and contest entries are free.

Q: Do I need to be a member of an OTA club to use the Club OTA app?

A: You must belong to a registered **OTA member club or academy** to download the app and win contest prizes.

Q: Does my old Club OTA card/account still work?

A: The printed Club OTA card is still valid for OTA sponsor discounts but only the app version can be registered to collect points and win prizes – the Club OTA app also offers OTA sponsor discounts.

Q: How do I enter a contest?

A: Tap on the “Current Contest” button on the home page of the app. Select the number of points you would like to use to enter the contest on the drop-down menu. Each contest has a different number of points per entry with the minimum being 50. The more points you collect, the better chance you have to win!

Q: How often are the contests?

A: Contest run twice weekly with special contests occurring at random times.

Q: How do I collect points?

A: Collect points by visiting your home club or academy, any other OTA affiliated club and selected OTA partner locations and tap “Check- in to collect points” on the home page of the app. The settings on your phone must have the geo-location function turned on. You can check-in to the same club every 4 hours and between locations every hour. You can also collect points by referring a friend. There will also be bonus points for visiting selected OTA hosted events!

Q: I am a member of more than one tennis club; can I have a Club OTA membership for each club on my app?

A: You can only register with one club at this point in time but additional flexibility to change clubs and register with multiple clubs will be available in the future.

Q: Do I keep my point totals if I enter a contest?

A: Once you spend points to enter a contest, they will be subtracted from your current total. This will not impact your ranking on the “Leaderboard”.

Q: Is there a benefit to my club?

A: Yes – while you are earning points for yourself, you are also earning points for your club. The respective club points can be redeemed by your club president to enter contests to win club-specific prizes.